

Universal Cellular Refill Instruction Guide

4 Easy Steps!

THIS CARD USES **NextGen™** TECHNOLOGY FOR PORT-OF-CALL ACTIVATIONS AND REFILLS. Requirements & Restrictions and Service rules of NextGen™ LLC.

\$10
\$10

HOW TO ADD MORE CALLING TIME:
A. Select the Universal Refill Card with the dollar amount of calling time that you wish to add to your prepaid phone.
B. Take the Card to the store's checkstand, where it will be activated for your use.
C. Follow the instructions on the card below, to obtain your exclusive PIN Number.
D. Once you have your PIN Number, see the following instructions that apply to your service carrier.

STEP 2: (Be sure you refer to the correct cellular company that provides the service for your prepaid phone.)

ALLTEL: 1. Call 1-800-466-9576 and press (SND) on your wireless phone. To hear prompts in Spanish, press 1 now. 2. Enter your wireless phone number followed by the # sign. 3. Enter your new 10-digit PIN number. 4. Follow the menu prompts. 5. To refill, bring this card to the store where you purchased it. All TELTEL Prepaid Wireless accounts are subject to a 30-day non-usage fee, deducted from airtime, beginning when airtime is loaded. Card value only valid for ALLTEL Prepaid Wireless accounts. Nonrefundable, nontransferable or nonexchangeable. ALLTEL is not responsible for lost or stolen cards. Automatic roaming outside the home service area may not be available. Call 1-800-ALLTEL for Customer Service, or dial *611, a free call from your ALLTEL Prepaid Wireless phone.

AT&T: 1. Call Customer Care at 611 from your prepaid wireless phone, or 1-800-888-7800 from another phone. 2. Follow menu prompts to add airtime, using this refill card. 3. When prompted, enter the toll-free number that you received from the instructions in STEP 1 (1-2-3-4) BELOW. 4. Next, enter your new PIN Number that you received by phone. 5. Press 1 to confirm the transfer. To refill, bring this card to the store where you purchased it. Airtime expires in 45 days from the date added to your account. This card is not refundable, returnable or exchangeable, and has no surrender value. AT&T is not responsible for lost or stolen cards. Subject to AT&T Wireless Terms and Conditions.

CINGULAR: 1. To refill your prepaid cellular phone, dial the 1-800 number that you received from instructions 1-2-3-4 below. 2. Follow the menu prompts. 3. Enter your new PIN Number that you received by phone. 4. To refill your Cingular prepaid wireless account, bring this card to the store where you purchased it. 5. For Customer Service, dial the 1-800 number that you received from the instructions in STEP 1 (1-2-3-4) below. Expiration date: 30 days from Activation. This card is not refundable, returnable or exchangeable, and has no surrender value.

T-MOBILE: 1. Call 1-877-778-2106 from your home phone or call *EASY from your wireless phone and follow directions. 2. Enter your new PIN Number. 3. To refill your prepaid wireless account, please bring this card to the store where you purchased it. For Customer Service, dial 1-877-778-2106. By activating/using service, you acknowledge that you have read and agree to the terms and conditions of T-Mobile's Service Agreement. This card is non-refundable, exchangeable or returnable, and has no surrender value.

Printed in Canada 8/0001/0017

STEP 1: TO ADD MORE CALLING TIME
1. Call toll-free: 1-888-202-4571
2. When prompted, select your carrier, follow instructions
3. When prompted, enter the PIN Number below.
4. You will then be given a new, different PIN Number.

Scratch Here/Grattez Ici/Raspe Aquí

Then, follow the instructions in step 2 above for your correct service carrier.

\$10
54840 00056 6
Print new PIN number here (pen only):
Print new PIN number here (pen only):

176079833

Step 1
Call toll-free:
1-888-202-4571

Step 2
Give the Customer Service Rep. (or voice prompt) the PIN listed under the scratch-off.

*****Important*****
Customer **MUST** know what cellular carrier (i.e., Cingular, AT&T, etc.) they use **AND** must have a prepaid phone!

Step 4
Using your **NEW** Pin #, follow the instructions from the carrier to refill your prepaid cellular

Step 3
Customer Service Rep. will then give the user a new PIN number (for the requested carrier) that should be printed in the box below. (PEN ONLY)

*****Note*****

Some carriers require a new 800 number that will be provided by the Customer Service Rep. and should be written in the box ABOVE the PIN number.



800.458.1336